City of Puyallup Utility Billing & Customer Service
333 S Meridian
Puyallup, WA 98371
(253) 841.5550
copbilling@puyallupwa.gov

CUSTOMER LONG-TERM PAYMENT PLAN

The City of Puyallup is committed to keeping our customers connected to essential services during and after the COVID-19 pandemic emergency. If you are experiencing hardship resulting from the COVID-19 pandemic, you may be eligible for support, including long-term payment arrangements or bill assistance referral. This completed document is required even if you have previously contacted the city about a payment extension.

Account Number: _____ Service Location _____

Account Name: _____ Phone No. _____

Past Due Balance: $_____

Payment Date	Payment Amount
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$ 0.00
	$
	$
	$
	$
	$
	$

Customers with a past due balance of $1,000 or less may request a payment plan up to 12 months. Customers with a past due balances over $1,000 may request a payment plan up to 18 months. All payment plans will evenly spread out the cost of outstanding balances over the term of the plan. Future bills must be paid by the due date stated on the bill.

I understand that if payment is not received by the City on the promised payment dates, and I have not contacted the City to discuss further options, my service may be shut off in accordance with the Utility Customer Support Policy. Once service is shut off, payment plans may be reactivated at the discretion of the City after a payment of the $50 reconnection fee and 25% of the past due balance. A copy of this agreement will be sent to the property owner.

Customer signature: _____ *Date:* _____

FOR STAFF USE ONLY:

ARPA Qualified: YES / NO 50% of Past Due Amt: $_____ Funding Posting Date: _____

Posted by: _____ Approved by: _____

Submit Form